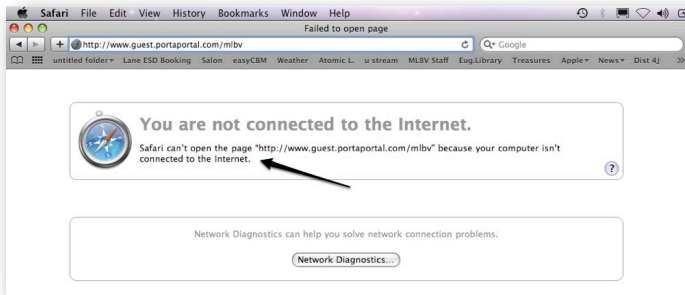




Laptop Connection Problems

What is a Connection Problem?

- A connection problem is when a laptop cannot join a network. This often shows up as a message in Safari or that nothing prints.



Here are the first things to check:

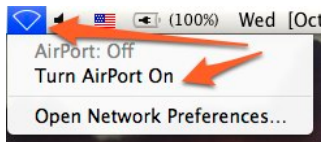
1. Do the lights on the wireless access point on the COW match the photo?

- If not, see the lesson on Moving a Cow.



2. Does the Airport icon on the laptop have at least 2 dark lines?

- If not, move closer to a COW.
- If there are no lines at all (black or gray), click on Turn AirPort on.

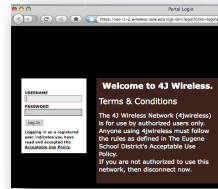


- When you click on the icon, does it show that it is connected to a network? If not, click on network to select it.

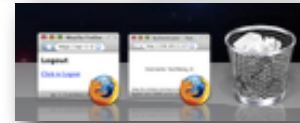
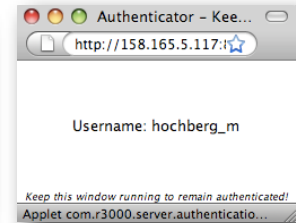
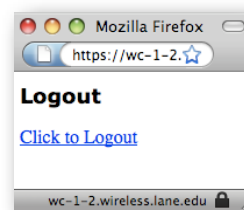


3. Is Safari running and connected?

- Students should be signed in to both the brown "wireless" screen and the white "Internet Access."



- Both access screens should be on the dock.



- Has the computer gone to sleep (you seeing the pulsing light) or had the lid closed?
- If you are not sure, close Safari, then open it again. Log in and see if you can connect now.

Your Notes: